

## Our Values



### **We encourage early and honest communications**

At Constructor we encourage frank and free discussions of any issues that may arise and take a pro-active approach to problem solving. Reacting quickly in a supportive way, we pool our Group knowledge to provide the best solution for our customers. Sharing know-how and experience is very much part of our company culture. Communication lines are kept open within a streamlined organisational structure that we strive at all times to retain.

### **We deliver consistently and strive to beat our goals**

Our commitment to customer satisfaction and sensitivity to the demands and requirements of our customers enables us to consistently deliver the best service, at the same time we constantly set higher targets for our own performance. We continuously invest in the business and fund development to support the long-term benefits of our customers. We encourage our employees to develop initiatives and take controlled risks in the pursuit of excellence and improvement – we can engineer solutions today to meet the problems of the future.

### **Building customer trust is key to our business**

We focus on the needs of our customers and take a partnership approach to developing the trust and understanding that form the basis of the long-term relationships we create. We regard our customers as the most important element in helping us to develop better products and solutions.

By delivering value added solutions, and by always going the extra mile, we strive to exceed customer expectations, whatever they may be.